

Lifts



Electronic application **E-SERVIS**

E-servis is a set of outputs from electronic applications, which makes it possible for the head of lift maintenance or a maintenance technician in charge to access information about the quality of the lift operation, maintenance inspection history or any unauthorized tampering with the lift systems. Thanks to e-servis, the lift owner can easily access inspection logs and operating data.

E-SERVIS AND LIFT MONITORING



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The E-servis service is provided based on data that is provided by the Kk Webrman and SEVY applications.

Kk Webrman

- collects information from connected lifts
- access into the user environment via a login (user name, password)
- an optional e-mail dispatch if a lift event occurs (information, warning, error messages, defects)
- the head of maintenance has an overview of lift defects on his mobile phone before the defect is reported by a customer
- optional reporting of collected data
- an overview of lifts with repeated problems – suitable when dealing with maintenance technicians who, during routine inspections, may preventively check potential defect causes
- an event overview for specific lifts – an easier and more operational search for dynamic defects, checks of maintenance events
- an overview of defect frequency during the last 3 months – the maintenance technician has an overview of which of the assigned lifts has had a defect since its last expert inspection
- an overview of rescues within a given period of time
- an overview of movement onto each floor, or the use of specific users (VIP lifts)
- an overview of the use of the lift during specific hours

SEVY

- access to the user environment via a login (user name, password)
- helps divide the lifts between individual technicians and their free capacity
- plans lift inspections
- makes it possible to maintain inspection records and reports of lifts in maintenance
- makes it possible to store lift documentation (lift logbook, wiring documentation, layout drawings) and the contact information of the person responsible for the lift
- time filtering of data – weeks, months, etc.
- filters lift data – all lifts, specific lift, lift with frequent defects, etc.
- lift data may be viewed on a smart phone or tablet
- customer access to lift information via internet or e-mail



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